

EXP

The fastest way to world-class service.



United Cargo's EXP meets your need to move goods expeditiously and with the highest quality of care.

UNITED CARGO EXP

DESCRIPTION

- Airport-to-airport air freight service
- Highest priority boarding status[†]
- Access to high demand inventory
- Service available systemwide on scheduled United flights

ACCEPTANCE TIME

Must be checked in no more than three hours prior to scheduled flight time

RECOVERY TIME

Within three hours after the scheduled arrival time of the flight

BOOKING

To book your EXP shipments or for additional information, visit unitedcargo.com or cocargo.com or contact United Cargo 24/7 at:

CONTINENTAL FLIGHTS

1-800-421-2456 (from the U.S. or Canada)
or +1-832-235-1539 (from other countries)

UNITED FLIGHTS

1-800-822-2746 (from the U.S. or Canada)

EXP offers speed, quality management and priority capacity on the world's leading global network.

United Cargo EXP offers global expedited air freight service for time-sensitive, priority shipments to cities around the world served by United Airlines. With EXP, your freight has access to priority boarding, reliable and proactive monitoring and the fastest transit times from acceptance to recovery—all with a money back guarantee.

PRIORITY BOARDING

- When you ship EXP, you are guaranteed your freight has the highest priority boarding status and access to high-demand inventory.

LAST MINUTE RESERVATIONS

- A reservation for EXP can be made anytime up to acceptance.
- Shipments may be booked online or by contacting United Cargo or your local Sales Office.

SHORT TRANSIT TIMES

- Drop your EXP freight 2 hours prior to the scheduled departure time and 3 hours for international freight dropped at United gateway* locations.
- Recover your EXP shipments 2 hours after the flight arrival for US domestic shipments and 3 hours for international freight.
- Extra handling time is required for hazardous materials. For details on location and hours of operations, please contact your United Cargo Sales representative.

ENHANCED SHIPMENT HANDLING

- Highest priority boarding status.
- Shipment weight/size limited only by aircraft capabilities.
- Service available systemwide on scheduled United flights.

PROACTIVE MONITORING AND NOTIFICATION

- Every EXP shipment is continuously monitored to ensure the highest quality of service. If on occasion we cannot meet our commitment, we offer you timely proactive coordination and communication to resolve the situation.

100% GUARANTEED PERFORMANCE

- Our commitment to our customers: we'll move your freight as booked or United will guarantee your money back up to a maximum of USD \$5,000 per United air waybill.

[†]The gateway location is the station where the shipment is loaded on an international flight.